Ts and Cs

Securing your booking

We are delighted to provisionally hold a booking date for your event for up to a maximum of 7 days. We highly recommend paying your deposit to secure your booking asap, as we reserve the right to take another booking should someone enquire.

Confirmation, deposit and pre-payment

To secure your booking we require a deposit of £150. This deposit is fully refundable up to 7 days prior to your booking, after which it becomes non refundable. The remaining cost of your meeting will also be payable in advance, 7 days prior to the booking.

Cancellation policy

In the unlikely event of cancellation the deposit of ± 150 is non refundable. Any other money taken will be refunded.

The extra mile

We're here to ensure that you and your guests have a simply fantastic time with us. So please, do let us know if you have any particular requests and we will always do our best for you.

Parking

Parking is available on a first come, first served basis.

Meeting Times

We host meetings Monday - Friday: All Day: 9am - 5pm Half day morning - 9am - 1pm Half day afternoon - 1pm - 5pm

We appreciate that every meeting is different so, if these times don't suit your needs, speak to our friendly team and we'll see what we can do.

Public Transport

Our pub with rooms is situated just a 5 minute walk from Strawberry Hill overground station and a leafy stroll from Twickenham Mainline station, which gets you into Waterloo in 20 minutes.

What's Provided

Flat screen TV, HDMI Cable, HDMI adapters for most laptops, note paper and pens, flip chart and marker pens.

Our App On Tap

Should you need to order any additional refreshments through your meeting that arent included in the packages, you can use our user friendly app <u>"On Tap"</u> and save disrupting your meeting